

PATIENT MISSED APPOINTMENT POLICY

We strive to provide our patients with the utmost professionalism and excellence of service. Our commitment to your well-being and gain of your physical abilities is something everyone in our clinic takes seriously.

With the exception of emergencies it is expected that you keep all of your appointments. If you need to re-schedule an appointment **we require 24 hours notice**. In such a case, please call our office and arrange for a make-up appointment with our Front Desk Receptionist. The make-up appointment needs to be in the same week, preferably the very next day.

In an instance of a cancellation without 24 hours notice or no-show to a scheduled appointment, we reserve the right to charge you a \$40 cancellation fee.

If you are non-compliant with two of your scheduled visits we also reserve the right to discontinue care and will inform your physician that your service has been discontinued due to non-compliance with the prescribed rehabilitation order.

We appreciate you greatly as our patient and strive to accomplish excellent results and success in your recovery.

Sincerely,

PT Plus Staff

I have read and understand this policy : _____ Date : _____